



JAMIA HAMDARD

Internal Quality Assurance Cell (IQAC)

Analysis Report of Students Satisfaction
Survey (SSS)

Session 2019-20

Number of Respondents- 397

Resubmitted:

**Director
Internal Quality Assurance Cell
(IQAC)
Jamia Hamdard
New Delhi - 110062**

Prof. (Dr.) M. Afshar Alam



Prof. (Dr.) M. Afshar Alam 1
Vice-Chancellor
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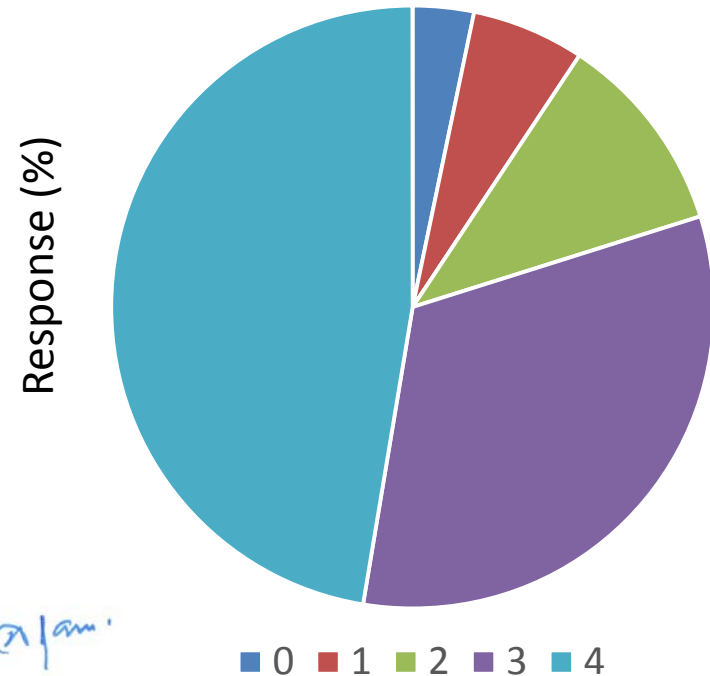
Survey Question

1. How much of the syllabus was covered in the class?

4 – 85 to 100%
3 – 70 to 84%
2 – 55 to 69%
1 – 30 to 54%
0 – Below 30%

Response

Response



Responsible:

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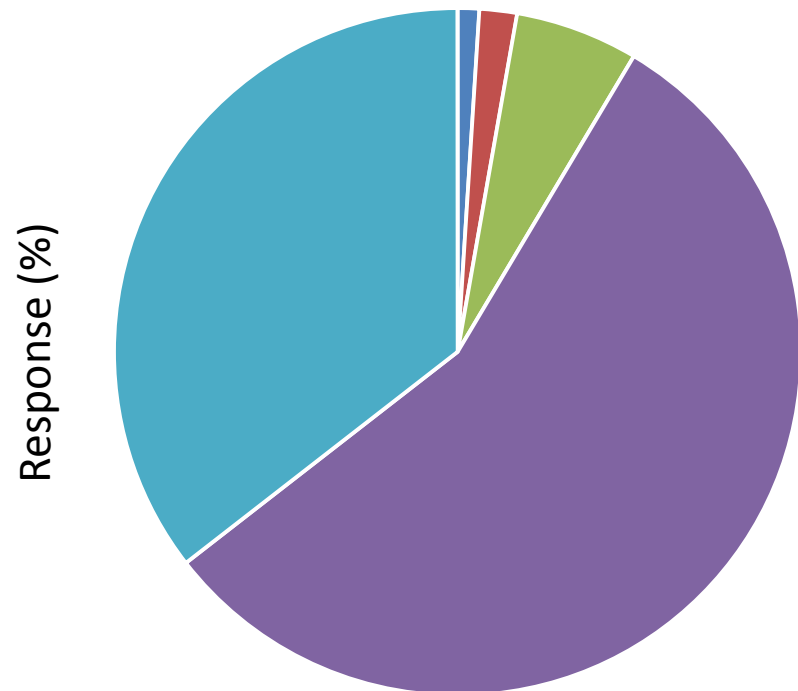
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Survey Question

2. How well did the teachers prepare for the classes?

- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

Response



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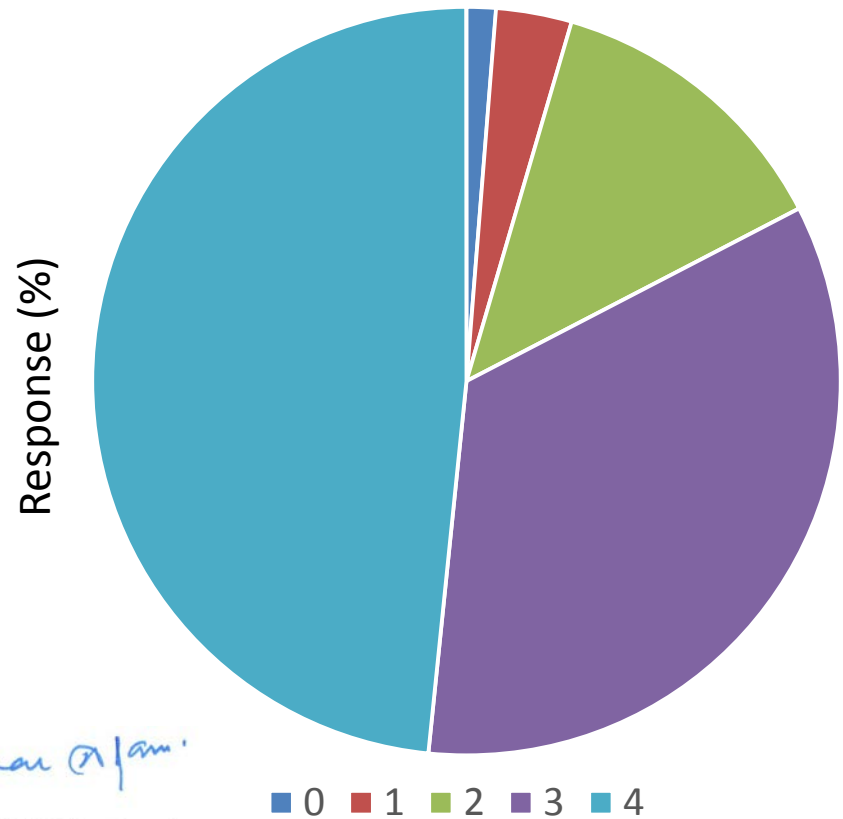
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Survey Question

3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

Response



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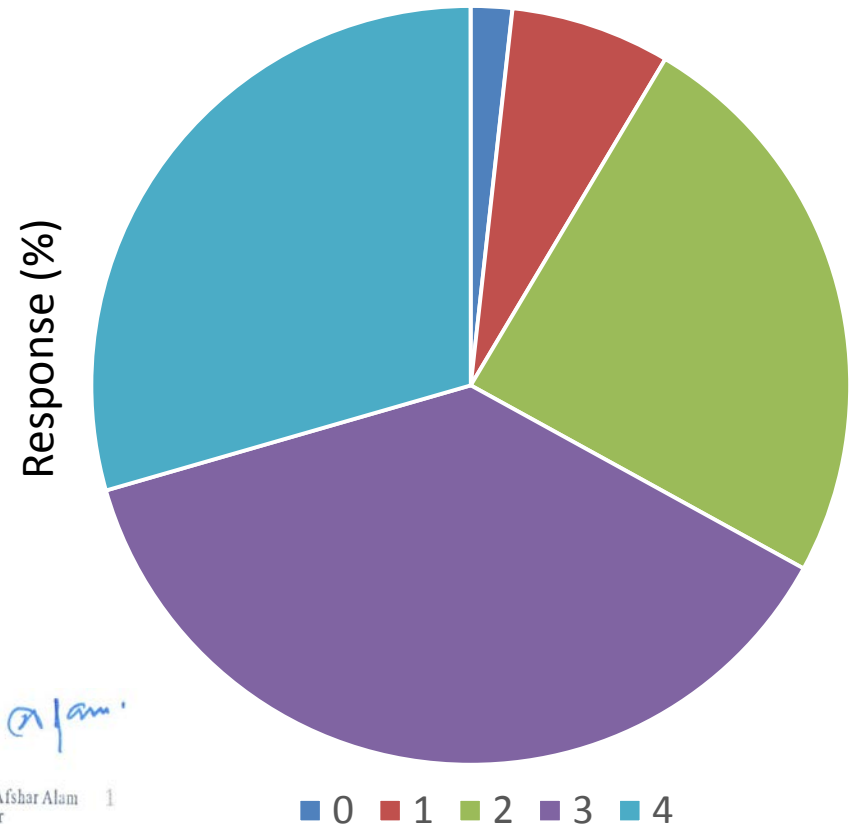
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Survey Question

4. The teacher's approach to teaching can best be described as

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

Response



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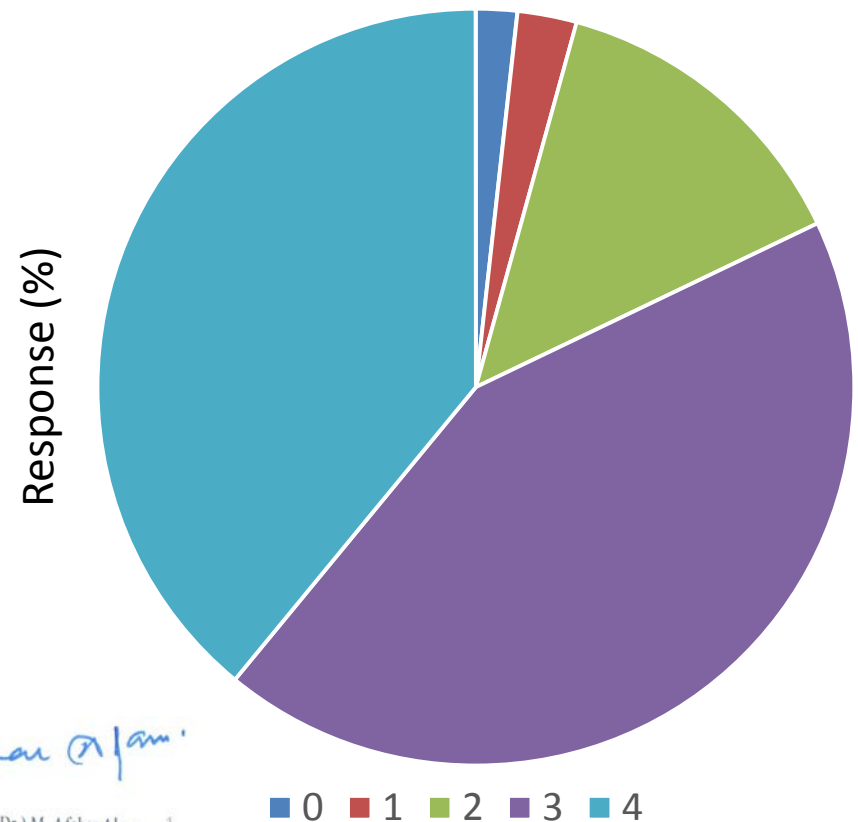
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Survey Question

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

Response



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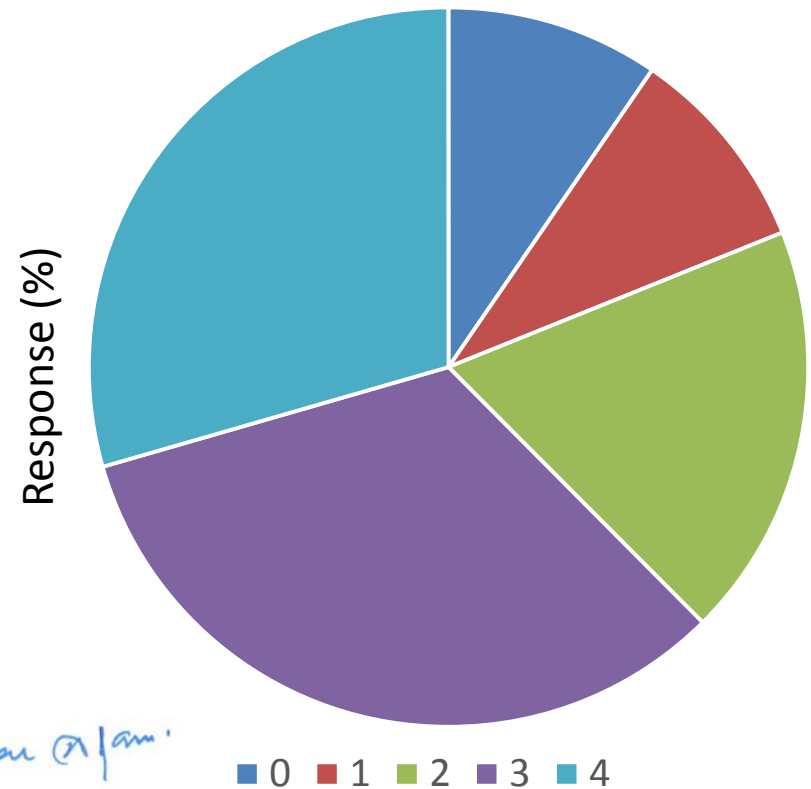
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Survey Question

Response

6. Was your performance in internal assessments /assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never



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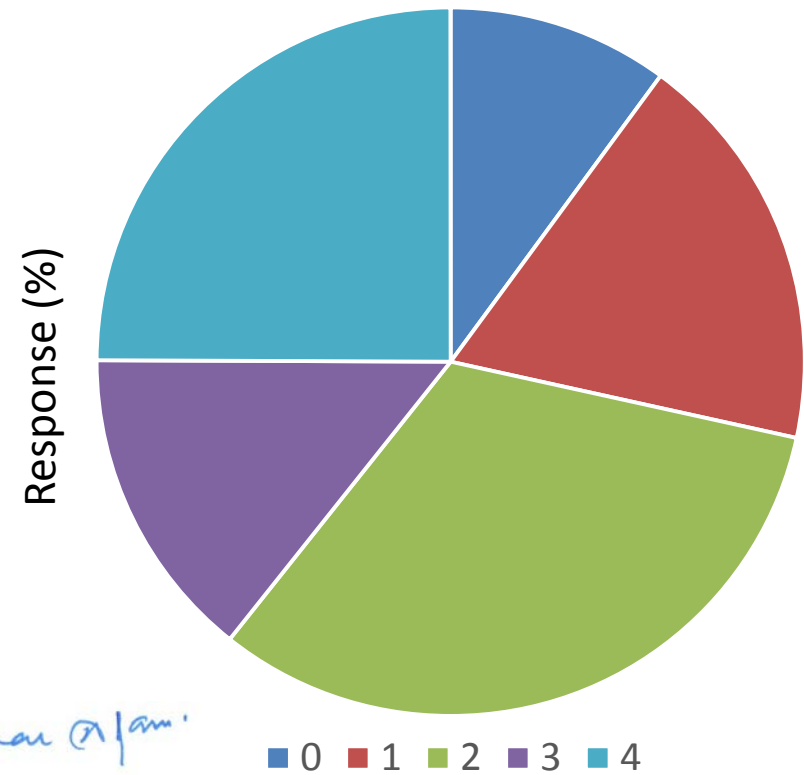
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Survey Question

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

Response



Results:

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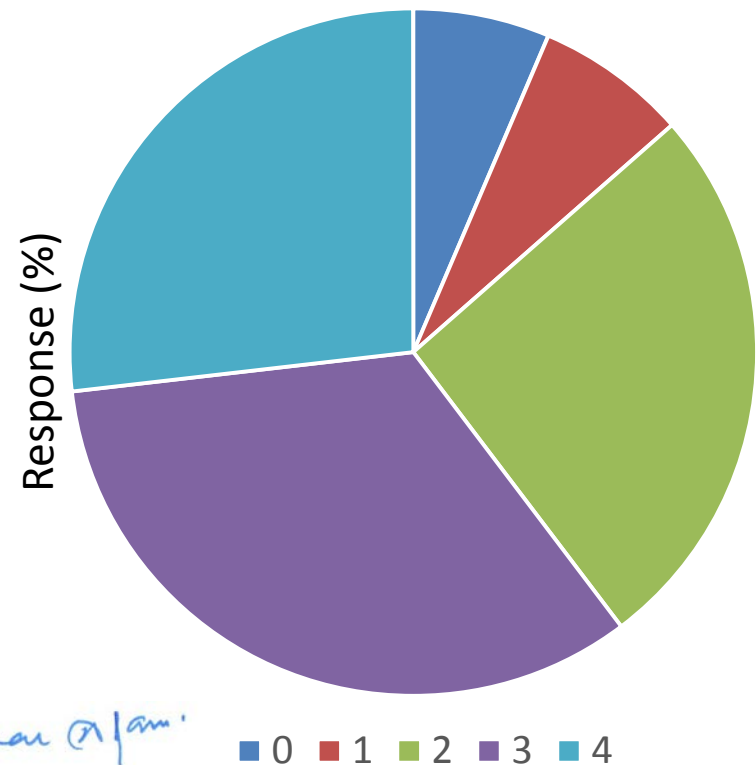
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Survey Question

Response

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all



R. S. S. S.

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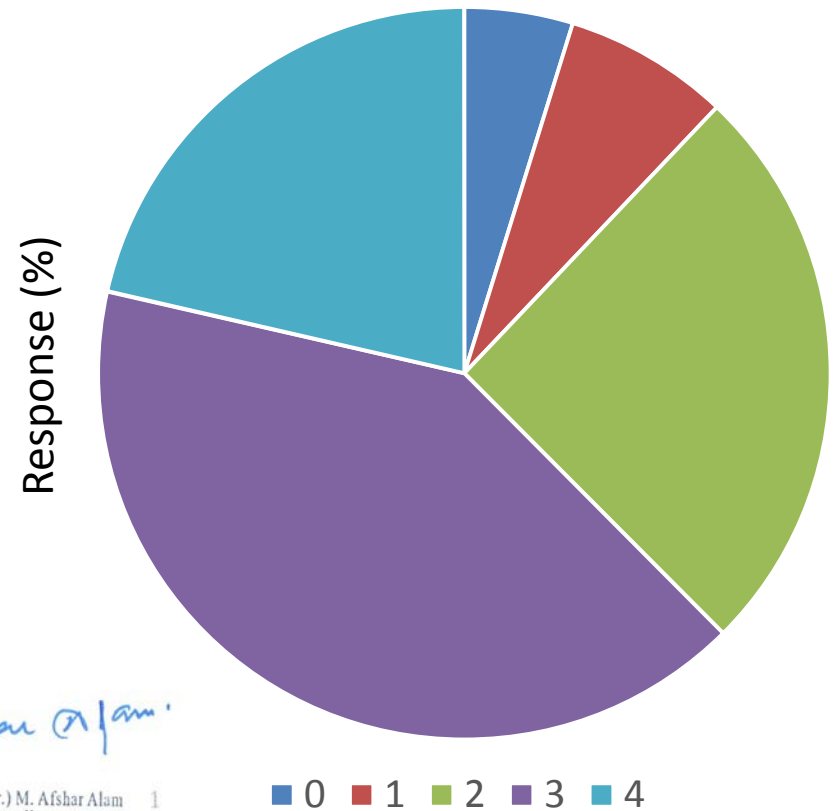
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Survey Question

Response

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree



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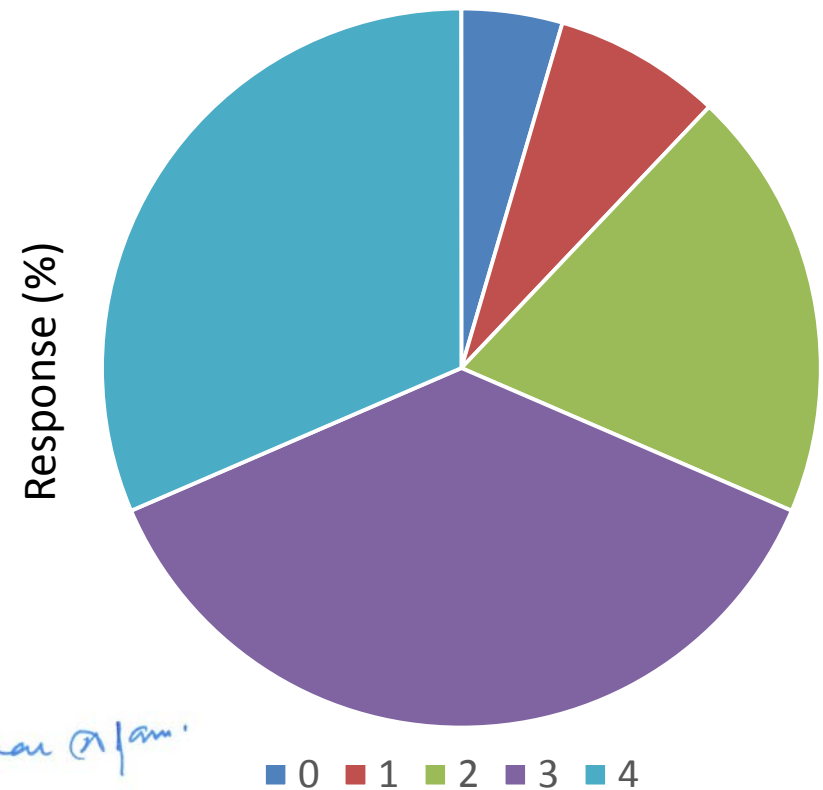
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Survey Question

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Response



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Survey Question

Response

11. Your mentor does a necessary follow-up with an assigned task to you.

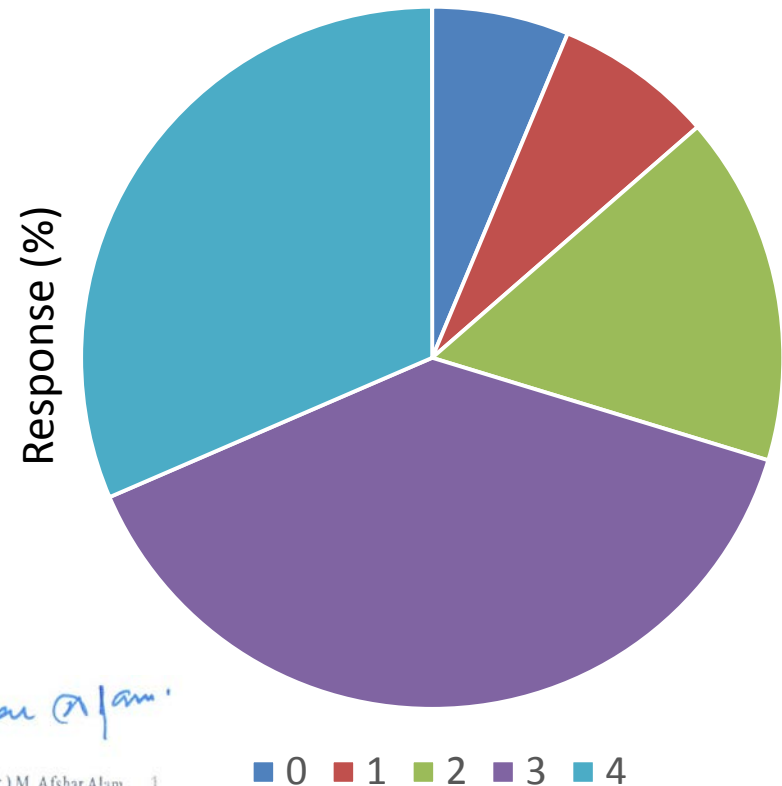
4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – I don't have a mentor



Responsible:

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Survey Question

12. The teachers illustrate the concepts through examples and applications.

4 – Every time

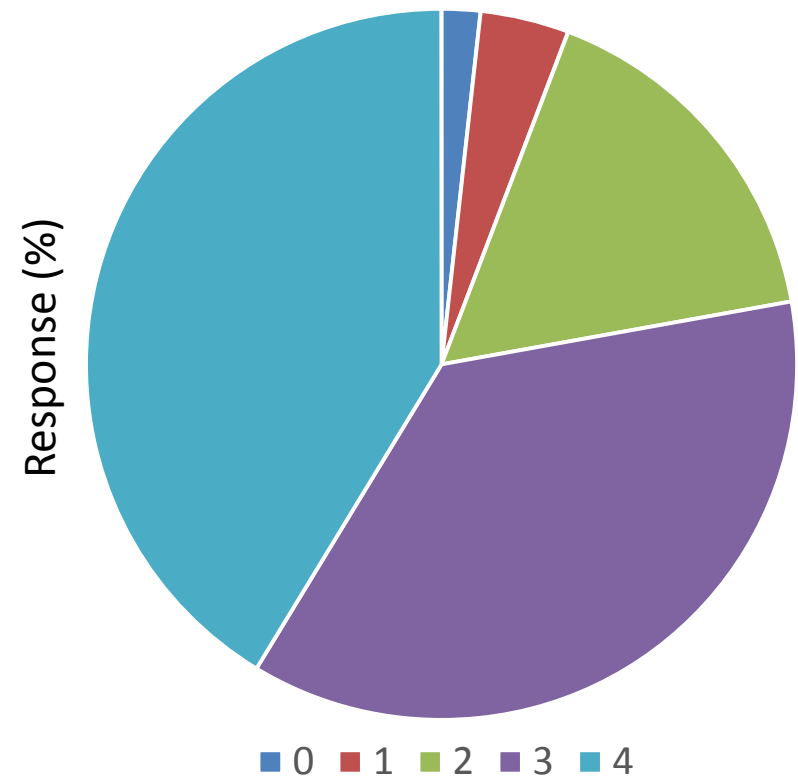
3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

Response



Really:

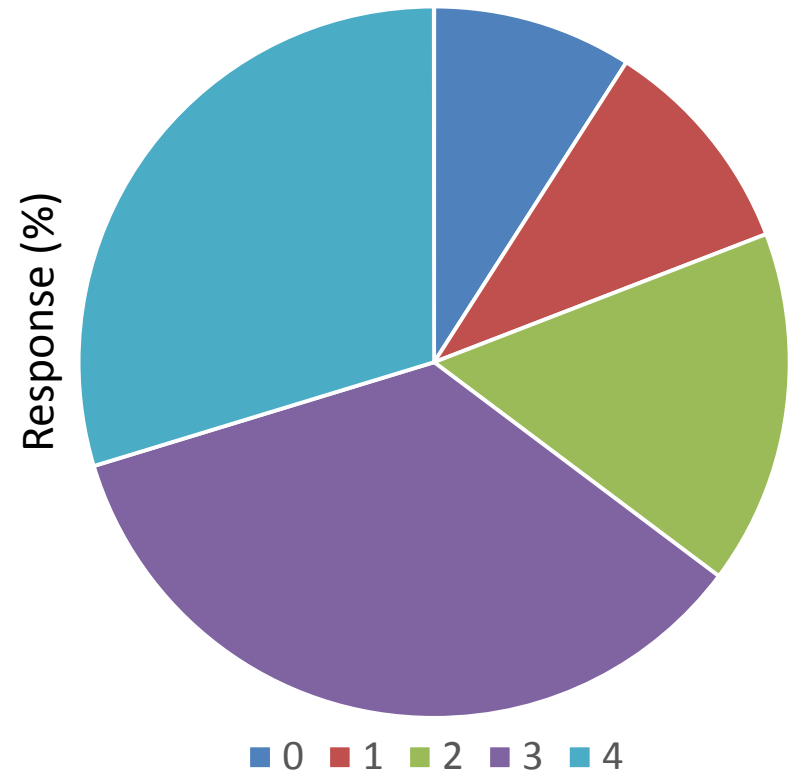
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Survey Question

Response

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to



Reasonably:

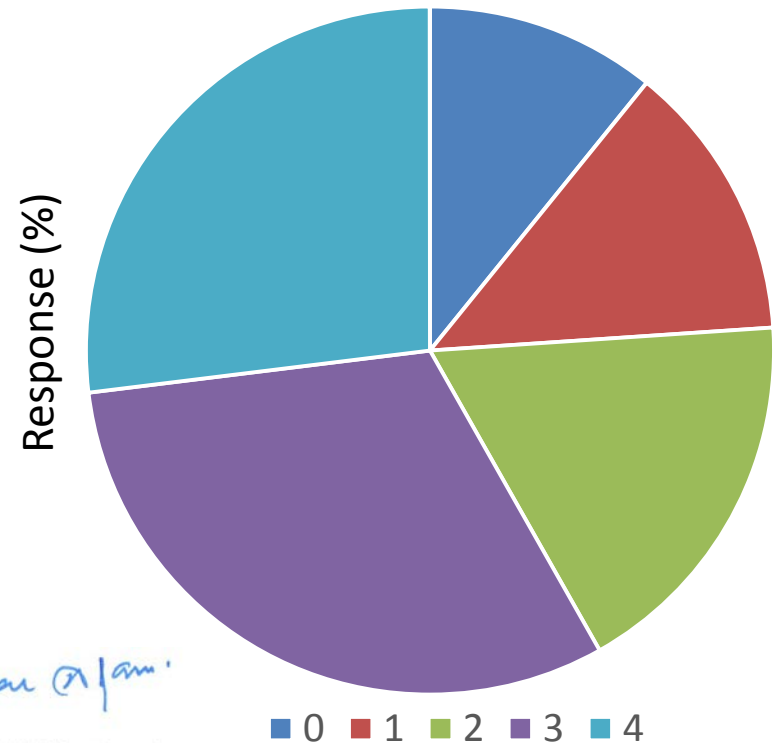
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Survey Question

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Response



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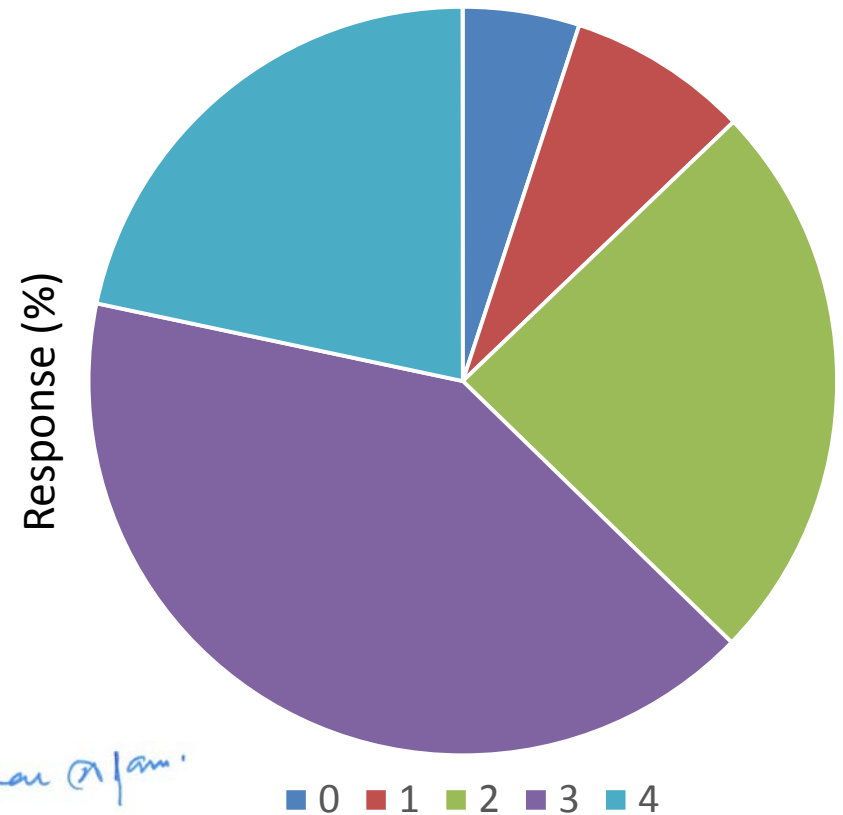
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Survey Question

Response

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree



Resubly:

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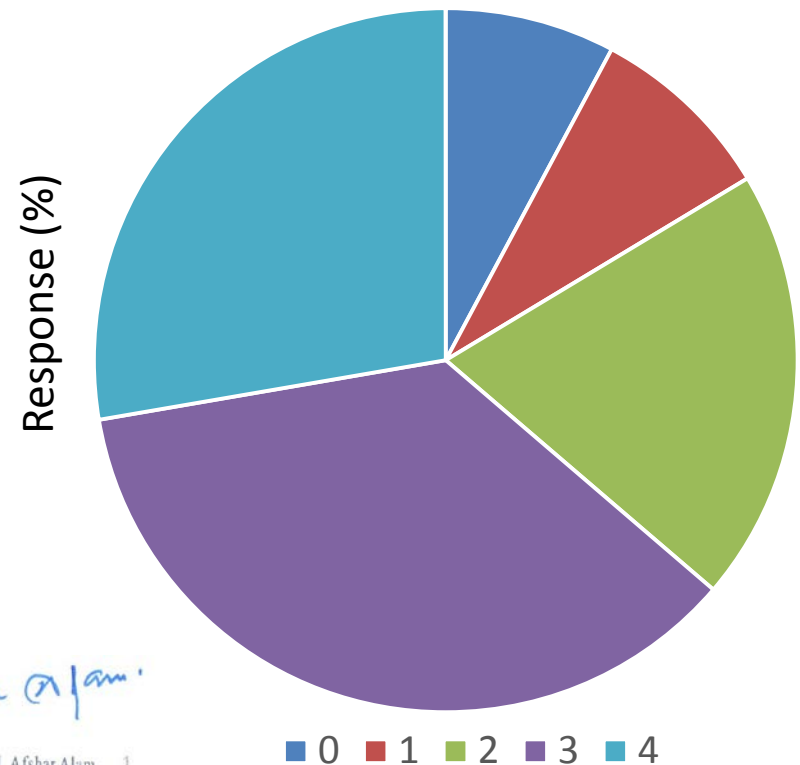
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Survey Question

Response

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all



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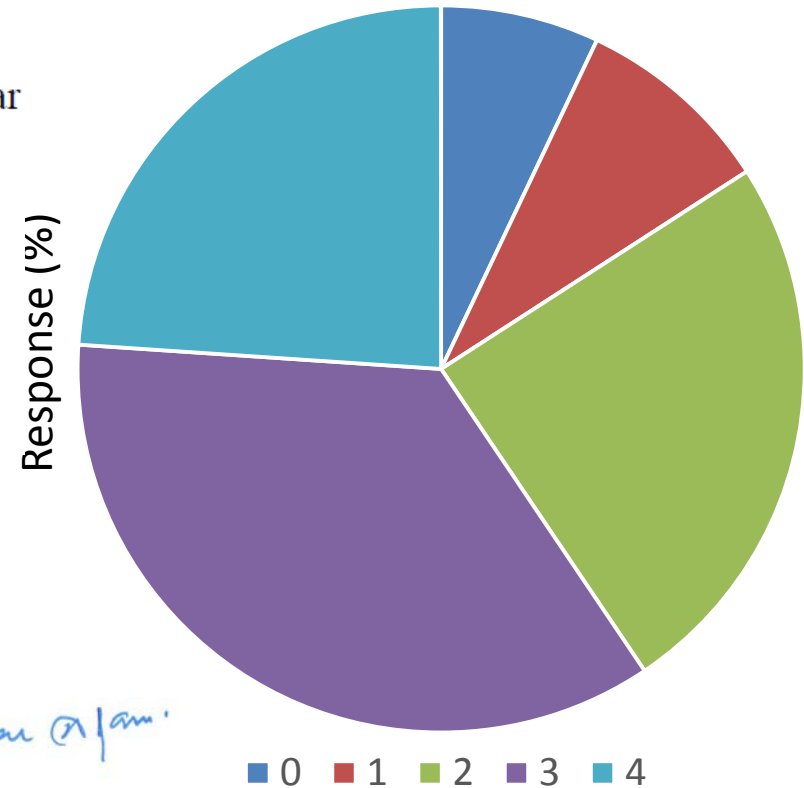
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Survey Question

Response

17. Teachers encourage you to participate in extracurricular (sports, cultural) activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree



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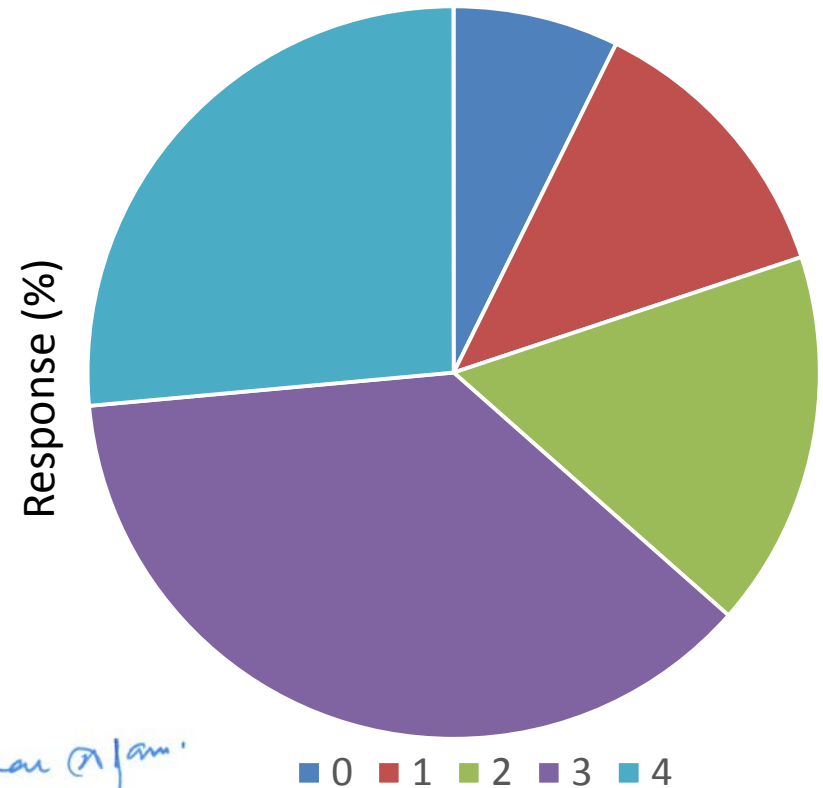
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Survey Question

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Response



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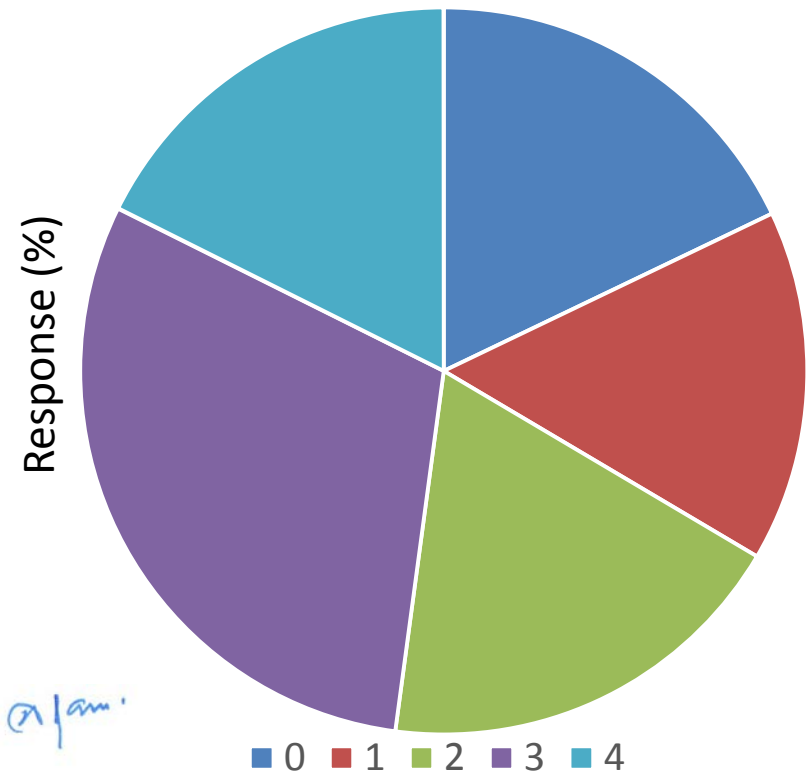
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Survey Question

Response

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, Web resources, Animation etc. while in classroom.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%



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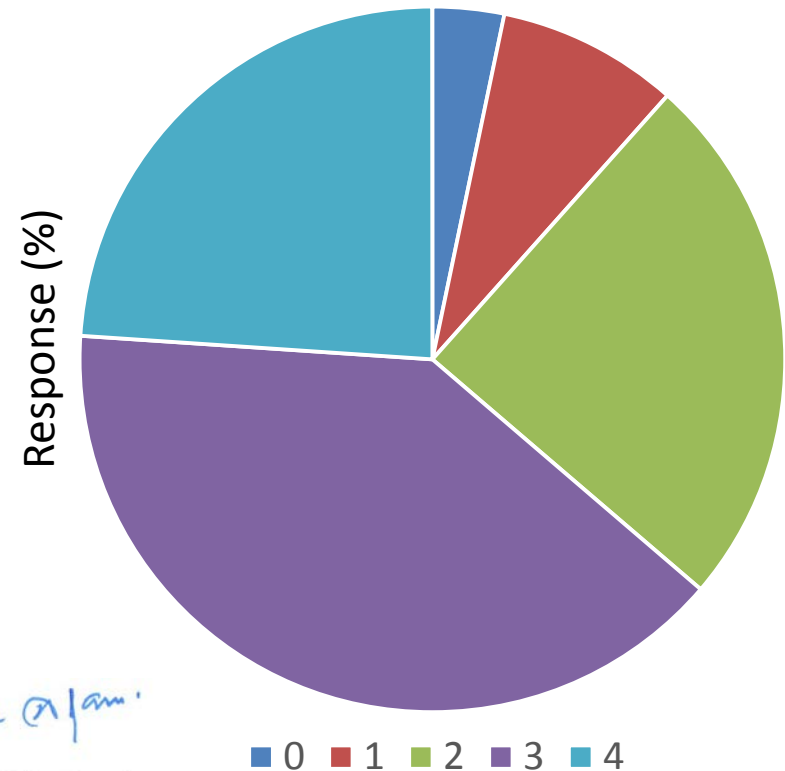
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Survey Question

20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Response



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Key observations and expectations of students:

1. Students requested for more information regarding career options
2. The overall processes regarding admission, result declaration should be much in time.
3. Students requested for clean washrooms.
4. They also desired talks on personal hygiene.
5. Students have requested that during online classes lectures could be recorded by the teachers in case some students missed the online class so that it could be provided to them.
6. More emphasis is required on skill based learning and promoting entrepreneurial skills in the students.
7. More programs sports and cultural events should be organized to refresh the mood of students.
8. Fees is on higher side. Some kind of concession in fees should be given to the needy students.
9. Students should be motivated to represent their research work on big platforms.
10. The first and the most important improvement should be of hostels because many students are from out of Delhi. Hostel should be provided to all students even in the first year.
11. Scholarships are not reachable to the needy students.
12. Companies should come to provide job as they are studying in number one of the top institutions in India.
13. There should be a rule that after passing the academic session, student can get their degrees at least within 6-8 months. No additional fee should be charged for obtaining degree.

R. Sanjiv

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SSS Analysis_AQAR 2019-20



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